STATE 911 COMMITTEE

Legislative Action Subcommittee

April 13, 2015 MSP-HQ Meeting Minutes

A. Call to Order/Roll Call

The meeting was called to order by Chairperson Shawn Sible and roll call was taken.

Voting Members Present:Representing:Mr. Shawn Sible (Chair)Michigan State Police

Ms. Jordyn Salmon Conference of Western Wayne

(Representing Ms. Marsha Bianconi)

Ms. Yvette Collins AT&T

Mr. Lloyd Fayling Genesee County 911 Authority

Ms. Jennifer Greenburg Telecommunications Association of Michigan Sheriff Dale Gribler Van Buren County Sheriff's Department

Mr. James Loeper Gogebic 911
Mr. David Vehslage Verizon

Mr. Tim Smith Michigan Communications Directors Association

Mr. Robert Bradley CCE

Mr. Jon Campbell Michigan Association of Counties

Lt. Mike Johnson Michigan State Police

Mr. Jeff Troyer Appointee, Speaker of the House of Representatives

Ms. April Heinze Eaton County Central Dispatch

Non-Voting Members Present: Representing:

Ms. Harriet Miller-Brown
Ms. Stacie Hansel
Michigan State Police
Michigan State Police

Mr. Hal Martin Office of the Attorney General

Voting Members Absent:Representing:Ms. Patricia CoatesCLEMISMr. Bob CurrierIntrado

Mr. Dale Berry Huron Valley Ambulance

Mr. John Hunt Public Member

Mr. Sible introduced Ms. Pam Matelski's replacement, Lt. Mike Johnson. Mr. Sible added agenda items Smart911 update and SB417 under New Business. Mr. Bradley announced to the subcommittee that Mr. Greg Clark, Assistant Director and current president of MCDA, was joining him on the call.

B. Meeting Minutes Approval - October 31, 2014

A **MOTION** was made by Mr. Bradley, with support by Mr. Campbell, to approve the meeting minutes of October 31, 2014, as presented. With no discussion, the **MOTION** carried.

C. Old Business

1. HB4006

Ms. Miller-Brown shared an update from Sgt. Amy Dehner that she did not anticipate the bill going anywhere. Ms. Miller-Brown announced NENA national has now picked it up. As a refresher, Mr. Sible stated this bill codifies existing practices such as an officer receiving access to cell phone locations and providing liability protection for the PSAPs to provide that information. Mr. Campbell spoke with Representative Heise who is still willing to move the bill. The Michigan Association of Counties continue to push the bill not only to codify existing practices, but to also add penalties in place for those who abuse it. Currently there are no

penalties. Mr. Campbell also spoke with Representative Heise about amending the bill to include the ability to locate the cell phone of the suspect, as in the case of an Amber Alert.

2. NG911

Mr. Sible stated nothing has changed since the last LAS meeting. The momentum seems to be moving forward, but there is still no draft bill or sponsors at this point. There has been no word on any change in concept or design from the original draft.

Ms. Miller-Brown stated when she is asked by CLEAR to present the information, she makes it clear she is not representing LAS or SNC, but is presenting as a subject expert based on her knowledge of the current statute and the work of the CLEAR workgroup. She presents only on the information everyone has seen over the course of the last two years. Ms. Miller-Brown will forward the updated presentation to the subcommittee for a refresher.

Ms. Collins asked who is responsible for getting the language into a bill. Ms. Miller-Brown stated before the draft can go to LSB to get language written, a sponsor is needed. The chair of CLEAR, Mr. Gary Rosema, has been meeting with different individuals to find a sponsor.

Mr. Vehslage asked if there is any activity in the appropriations process to get ready for NextGen. Ms. Miller-Brown stated there is \$115 million allocated for NG911 to be divided between states and territories. There will be a small window of opportunity to create a plan for Michigan of how much to ask for and what the plans are for using the funds.

Ms. Greenburg asked who is using the GIS program; there are currently 78 counties participating. Ms. Miller-Brown stated Mr. Mark Holmes, who was the lead on the GIS project with Kimball, is now working on GIS with DTMB.

3. MLTS

Ms. Miller-Brown stated the MPSC adopted the recommendations on MLTS and she is now waiting for the finished rules to come from ORR and JCAR approval. With the revision of the rules, the timeline of 2016 is still in place. Ms. Heinze stated a downfall to the ruling is it only addresses address location information, it does not affect direct dial access. For example, a child not knowing they need to dial an 8 or 9 from a hotel room phone for an outside line before dialing 911. Mr. Sible asked if that is something to pursue going forward. For that addition, Ms. Heinze stated it is mostly a software upgrade.

A **MOTION** was made by Ms. Heinze, with support by Mr. Campbell, to bring a recommendation from the LAS to the SNC to add wording to the beginning of the administrative rules suggesting if an upgrade in the phone system takes place, the direct dial access upgrade is included. Discussion followed.

Ms. Heinze stated there is some movement on the federal level that the upgrade may be required to be included later. Some members of the subcommittee voiced concern they did not have enough information at this point. When Mr. Sible inquired about the timeline, Ms. Miller-Brown stated once an approval comes from JCAR, the document is final and ready for distribution. Mr. Sible asked if the subcommittee would feel more comfortable if more information was compiled and the issue was again brought back to the group, to which many agreed. With no further discussion, a roll call vote was taken:

Name	Yes	No	Abstain
Mr. Shawn Sible		Х	
Ms. Yvette Collins		Х	
Ms. Jennifer Greenburg		Х	
Mr. James Loeper	Х		
Mr. David Vehslage		Х	
Mr. Tim Smith	Х		
Mr. Robert Bradley	Х		
Mr. Jon Campbell	Х		
Lt. Mike Johnson			Х
Mr. Jeff Troyer	Х		
Ms. April Heinze	Х		
Total	6	4	1

With a vote of 6:4:1, the **MOTION** passed. Mr. Sible stated as the recommendation is brought forward to the SNC, he will also bring additional information for more detailed discussion at the SNC level. Ms. Miller-Brown will forward the draft to the subcommittee of what will be taken before the SNC.

D. New Business

1. Smart911

Mr. Sible stated last year statewide Smart911 Basic was placed in the DCH budget as one-time funding. As the amount of money was placed and the way it was placed, the decision was made for any county that wanted the program was offered a reduced rate of the Basic version. The current budget moving through the legislature does not include any ongoing funding. If PSAPs want to continue with Smart911, they will pay for the program on their own. Mr. Sible stated if anyone supports Smart911 it is a good idea to use their contacts and let them know of your support. MSP was asked at the department level to meet with DCH to provide details of the program, which includes the standpoint of what it is and what it does from a public safety perspective. Ms. Miller-Brown stated many PSAPs have entered into agreements with Smart911 for the Standard version to lock in the discounted rate. She has been giving the DCH budget office all the information needed to make a final decision.

Mr. Campbell stated all efforts of DCH and DHS right now are focused on the merging of the two agencies. He was told the focus on budgets would immediately follow.

Ms. Miller-Brown stated the \$800,000 was divided to pay the initial startup costs of those PSAPs that wanted to have the program, but there is still an ongoing charge. Smart911 designed the Basic program, which costs significantly less, but does not include the citizen profile. The counties who wanted to participate could get the startup for free, and if they choose to go with the Standard version, would receive a discount. In order for the State to maintain the program, the costs would be \$812,000 a year.

Mr. Sible stated through Smart911, there is an alert system at the classroom level that schools can purchase if their PSAPs are using the program. The Governor set aside over \$4 million for school safety grants. A large number of the grants awarded were to acquire this secondary system to work with the Smart911 program. If Smart911 funding becomes an issue, it will affect the school safety grants. Ms. Heinze explained the application, stating the school gives access to their employees to download the application on their smart phone. In the event of an emergency, rather than dialing 911, someone would press the button on their phone, which activates a voice call to 911. The background activity includes having a text message sent automatically to the administrators in the school building stating an individual has initiated a panic button call to 911, and another text is sent as soon as the call is answered. The 911

center also has the ability to send messages to the administrators through Smart911. Smart911 is updating their app to include an active violence incident button. If that button is pressed, it automatically sends a text message to every person in the school system who has the application that the button has been activated and to initiate lock down. When asked about the cost, Ms. Heinze stated for a school system the size of Eaton County, it is \$1,200 per year; \$10 per license with 120 on staff.

Ms. Miller-Brown stated there are currently 41 PSAPs who have shown interest in receiving the Basic version, five who are in the process of installing the Standard version, and 15 who currently have Standard already.

2. SB417 of 2013

Mr. Sible stated this bill has to do with stress management services for first responders, including dispatchers. Mr. Smith stated it was brought to the MCDA board for discussion and thought the LAS should be aware of it. Ms. Miller-Brown stated one of the key things is the bill allows for members of the public to meet in a critical incident debriefing, which would be exempt from the open meetings act. After looking into the history, more information will be given at the next meeting for further discussion.

E. Public Comment

Mr. Sible asked Ms. Greenburg about TAM's upcoming meeting with Communication's Technology House Subcommittee and if anything was related to 911. Ms. Greenburg stated the meeting is only an introduction on who they are and their members.

F. Next Meeting

Suggestion was to schedule meetings for the rest of the year, every other month, to have something on the calendar. A schedule will be sent to the group.

G. Adjourn

The meeting adjourned at 2:40 p.m.